



# INSTITUTE OF TOTAL QUALITY SERVICE MEASUREMENT

Service Quality Auditing, Assessment, Inspection and Certifications.

Date : 07/01/ 2020

## CERTIFICATE

This is to certify that

### ***Global Educational & Professional Excellence Academy (GEPEA)***

An International autonomous, distance learning, Continuing Higher Educational Institute  
Operates from central Europe, Vienna, Austria and Lisbon, Portugal.

During GEPEA EUROPE's Educational service quality auditing, assessment and inspection through a systematic process of ITQSM Tools & Techniques such as TQSM, SQGAPFIL, EQSERV & Service Quality Circle has been found in compliance with requirements of ITQSM (Institute of Total Quality Service Measurement) for the following scope:

Conducting distance learning or online and physical classroom training courses, seminars, conferences, workshops etc. leading to various prestigious awards such as Fellowships, Memberships, Professional/Vocational Diploma, certificate, Bachelor, Master, MPhil, Ph.D. (Doctorate), Ph.D. Honorary Degrees etc.

We also declare that GEPEA EUROPE is eligible to use the following logo in their website(s), Certificate(s) wherever deemed fit:



Certificate No. 0102037  
Issue Date: 07/01/2020  
Expiry Date: 06/01/2025 (Date is extendable upon re-inspection & auditing)  
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Tamanna Suria

Authorized Signature  
International ITQSM Certification

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